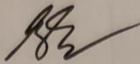

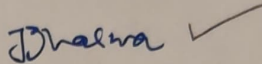



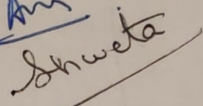


A meeting of Departmental Program Assessment and Quality Improvement Committee (DPAQIC) was organized on 02<sup>nd</sup> June, 2022 at 4:00 P.M in the office of Chairman DoMS. (Management Studies) in the Department of Management Studies

Following members were present.

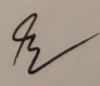
- |                          |   |   |
|--------------------------|---|---|
| 1. Prof. Girish Thakar   | Chairman (Head DoMS)                                    |    |
| 2. Prof. A. Dalpati      | Member (Head IPD)                                       |    |
| 3. CS Dr. Manish Sitlani | External Expert Finance (IIPS, DAVV) (Present Online)   |   |
| 4. Prof. Rajendra Singh  | External Expert Marketing (IMS, DAVV) (Present Online)  |   |
| 5. Dr. Jyoti Sharma      | External Expert HR (IIPS, DAVV)                         |   |
| 6. Dr. Devendra Verma    | External Expert Operations (IET, DAVV) (Present Online) |   |
| 7. Dr. Anupama Paliwal   | Invitee (Asst. Prof. DoMS)                              |  |
| 8. Dr. Mayura Kenkar     | Invitee (Asst. Prof. DoMS)                              |  |
| 9. Dr. Ashish Mahajan    | Invitee (Asst. Prof. DoMS)                              |  |
| 10. Dr. Shweta Choudhary | Invitee (Asst. Prof. DoMS)                              |  |

The members discussed and resolved the following :

1. Meeting started with presentation of Action Plan and Action taken report of previous DPAQIC meeting, held in Dec 2021, by the Chair
2. The analysis of feedback from all the stakeholders (Students, Parents, Alumni, Industrialists & Employers) was presented to the members by the respective faculty. Following suggestions were received from external experts

a. **Student and Parent Feedback:**

- i. The average score for PSO2 was 3.05 which is on lower side. To address this the experts recommended using more case studies and practical examples.
- ii. The average score for MRP was 2.83. The online classes was identified as reason for this low score. As offline classes have resumed now, this score is bound to increase as personal interaction and one on one problem solving is done by respective teachers.



iii. The average score for Comprehensive Viva was 3.09. To address this, the experts suggested classroom viva and PPT's for various courses. Students must be encouraged for reading of text books and general books which leads to deeper knowledge and understanding. This will lead to better oral communication skills in Viva.

iv. The average score for SCM was 2.66. The low rating was because of abrupt replacement of faculty based on student feedback. As this subject is taught by visiting faculty, the experts suggested that a faculty with practical industry experience should be chosen. This course can be run in blended mode with inputs from industry professional and academicians both.

v. The average score for CRM was 2.88. The experts recommended that more focus should be given on practical application of concepts, specially laws related to compensation management. Teacher should find ways to make this subject interesting and reduce the monotony of Laws. Industry practitioners can be invited for expert lecture.

#### b. Alumni Feedback:

i. The experts said that feedback on Vision and Mission statement is not required, as these statements are a policy decision.

ii. New courses such as Hospital Management, Business analytics, International business & Foreign Trade and digital marketing can be started.

iii. Department can do MOU with small companies where students can analyze and provide solutions for company's problem statement.

iv. To improve oral communication of students, help from Humanities department for language lab and communication development sessions can be taken. Parents and students together should also take responsibility to improve oral and written communication skills to the expected level.

#### c. Employer Feedback:

i. Corporate interaction of students must be increased.

ii. Reduce isolation of students by organizing events like college fests, sports activities, extra-curricular, co-curricular interaction. To organize these activities, departmental club, specialization specific clubs should be formed.

iii. The department should plan marketing activities for their course to create more visibility in the minds of prospective students.

iv. Help of associations like IMA can be taken for organizing events with known celebrity industry practitioners.

v. The experts were of the view that this feedback will improve with the resuming of offline classes.

The Meeting ended with the vote of thanks to the experts and the chair.

